# Use Case Specification

**Use Case Name:** User create a profile to make orders faster

**Author:** Khai Phan (100901164)

**Brief Description:** User when going to the a website/application to order food online will have an option to create a profile and save it for later purchase or if they only plan to order just one time, they can fill the order details manually and everything will not be saved after the order is finished (ex. address, card number, last & first name, email address (for the receipt if needed).

**Pre Conditions:** User has access to a working Internet. User has a smartphone to download the app (if not available on the website)

**Actors:** Customer who looking to order food online

**Trigger:** Customer is hungry and for some reason, they are unable to come out to get the food

**Result:** Customer wants the food to be delivered right on time

**Post Conditions:** The system will ask the customer for their order review (driver review and restaurant review for further improvement)

**Main Flow:**

1. The user turns on their smartphone and start using the app or web browser directly to a food order site (\*1).
2. The system will ask the user if they want to create a profile and get access back at any time with every information is saved.
3. User will enter their information including personal information (for delivering purpose)
4. Users will enter their card for payment (\*2).
5. Get the user to the final step where they can check the information again and make sure everything is correct.
6. The user will save the profile and continue with food ordering.

**Alternate Flow** A1 [happens in step 1 of Main Flow when there is no internet connection]

A1.1 The app or web browser will notify the user that the current internet is not working and the user may want to switch to another network or use their mobile network.

A1.2 The system will continuously refresh the app/web browser until the app or web is able to get accessed.

**Alternate Flow** A2 [happens in step 4 of Main Flow when the card is unable to add to the profile (unable to verify the card information]

A2.1 Let the user know that there is an error (it could be in any side) and tell the user to try again or use another card

A2.2 User enters another card or retries the current card to check if the problem resolves.

A2.3 Continue this process until a card is successfully added